London Borough of Hammersmith & Fulham

Growth and Place

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25 January 2021

Dear residents

A Chance to Bid for Free Improvements for your Block! Neighbourhood Improvement Project Consultation



We wrote to all residents in October 2020 and asked for thoughts on suggestions to address issues affecting your block.

- Anti-social behaviour Fly-tipping
- Illegal and unauthorised parking







Thank you so much to all the residents who returned the feedback form. We've improved the consultation and want to give an opportunity for more residents to let us know their views.

We're still working with your neighbour and Block Champion Susan Woodward and she's supported discussions with the Council to look at how best to resolve these issues.

We're glad to say that Dawn Germain, your housing manager has submitted an application for a temporary deployable camera to record incidents of fly-tipping. The application was successful and the camera has been installed.

Neighbourhood Improvement Project – Next Steps

We've supported Susan to apply to the Neighbourhood Improvement Project, to address the issues mentioned above and provide residents with a permanent solution. The Neighbourhood Improvement Project (NIP) allows Hammersmith & Fulham council housing residents to bid for minor improvements to their estates that add up to no more than £30,000 in costs. For leaseholders, there will be no charge for any works done under this scheme.

Submitted bids are assessed by the Resident Involvement Team. Bids that meet the criteria are then presented to a resident-led group called the Investment Group, who review bid applications from across the borough and make the final decision on where funding is awarded.

We'd like to consult with residents before the Investment Group meet in **March 2021**, to get your ideas and feedback on the suggested improvements below:

Issue: Address illegal and unauthorised parking.

Solution 1: Install a gallows gate to the Parfrey Street entrance. All residents would be provided with a key to support access to the resident carpark and to support resident deliveries.

Rationale: Currently there is a traffic order in place that allows enforcement of vehicles not displaying a valid permit or blue badge during the hours of operation. This traffic order requires public access 24/7. If gallows gates are installed at both entrances, the traffic order will need to be closed. This will mean there will be no enforcement of vehicles on the estate regardless of who parks there i.e. a gate is left open.

Example of Gallows Gate



Solution 2: To close off the additional pedestrian walkway from Parfrey Street which leads to the recycling bins; by installing a black metal railing panel in keeping with the style of your existing boundary fence. The pedestrian access gate next to the garden would remain in place.





Issue: ASB/Flytipping

Solution: Demolish the existing bin storage area and replace with 5 Metrostor Bin Chambers (3 general waste and 2 recycling).

Metrostor Bin Chambers - green roof optional and subject to resident-led maintenance





Rationale:

 Currently there are four open bins housed within the bin storage area. A fifth bin for recycling is located on the outside of the bin storage area due to size. This bin is attracting fly-tipping as can be seen from the pictures below:

To support the applications for funding, please can you complete the attached questionnaire and return it to me by **Friday 12 February 2021**, using the enclosed reply- paid envelope. Your responses will be treated confidentiality and only the overall key outcomes of the consultation will be shared with the Investment Group.

The Resident Involvement Team will inform residents of the outcome of the funding application.

Thank you

Magda Goncalves

Resident Involvement and Governance Manager



KIER HARDIE

RESIDENT CONSULTATION FEEDBACK FORM

Your Neighbourhood Improvement Suggestions Let us know your preference...

Do you agree with	the suggestions below?	Yes	No
Illegal and unauthorised vehicle access to	Installation of a Gallows gate to the Parfrey Street entrance.		
the block's carpark and Fly tipping	Closure of the additional pedestrian walkway from Parfrey Street (which leads to the recycling bin and bin storage area); by installing a black metal railing panel in keeping with the existing style of boundary.		
Asb/Fly tipping	Demolish the existing bin storage area and replace with 5 Metrostor Bin Chambers (3 general waste and 2 recycling).		

If you h	nave addition	al suggestion	ns, please in	clude these	below:	

About you

Name Address Telephone Email Are you a
Telephone Email
Email
Are you a
(tick correct option)
Council tenant
Leaseholder
Private tenant
Do you or a household member have Non-resident Carer who may
Do you or a household member have Non-resident Carer who may
be affected if the proposal was to proceed?
Are you or a household member Registered Disabled?
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Are you or a household member Registered Disabled? Do you have an advocate who represents you? Sign up to the @Home e-newsletter to hear more about housing activities, events and
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Are you or a household member Registered Disabled? Do you have an advocate who represents you? Sign up to the @Home e-newsletter to hear more about housing activities, events and news. This is emailed a maximum of 6 times a year and we would only send you a maximum
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Are you or a household member Registered Disabled? Do you have an advocate who represents you? Sign up to the @Home e-newsletter to hear more about housing activities, events and news. This is emailed a maximum of 6 times a year and we would only send you a maximum of 2 other emails per month.

We will only use the information you provide to contact you about other improvements, ideas you have suggested, and the @Home newsletter, if you've told us you want to sign up. We will not share your details with any third parties and any views that you have expressed will be anonymised and summarised in a consultation report.